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ConsoleWorks 4.1-0u5 Now Available

TDI, the leading provider of enterprise event monitoring and management solutions, announces a new version for its ConsoleWorks engine: 4.1-0u5. This version contains major functionality and feature enhancements built with feedback from our customers. To download ConsoleWorks 4.1-0u5, please visit http://www.tditx.com/support_product_dwld.asp. (Requires current M&S agreement and TDI-provided login credentials)

With ConsoleWorks 4.1-0u5, you get:

- All new GUI with user-definable fields, layout and displays – Build your own dashboard!
- VIRTUALfx – virtual machine and hypervisor support for Citrix, VMware and soon Hyper-V
- Log file aggregation – interlaced view of logs from multiple consoles sorted by sub-second time.
- Log file annotation – add comments to logs without altering the record or damaging audit-trail security
- Dashboard-level graphing capabilities – active charts of events and log file information
- Each event able to perform different actions on different consoles.
- Event and Action Wizard
- Export data to third-party applications, including Excel®, and into different displays, such as HTML, CSV, and tabbed view.
- Add licenses through the UI with the click of a button
- Context-driven per-page Help system
- Enhanced connection security using SSL v3 eliminating known SSLV2 vulnerability
- TLS (Transport Layer Security) version 1 protocol support for encrypted client/server communication
- Quicker, more efficient page displays
- Easier, more efficient server management
- Ability to expunge events by date, acknowledger, severity, and affected console
- XML import and export available in command line client (CWCLient)
- Mass change extended to consoles
- Enhanced support for console server management
- Prioritize event alerts and create event hierarchies

Available Platforms: Microsoft® Windows Server® 2003, Linux (Red Hat® Enterprise Linux® Server 4.0 or later and Novell® SUSE™ Linux Enterprise Server 9.0 or later), Sun™ Solaris™ UltraSPARC® 8/9/10, HP® OpenVMS (Alpha and Itanium). TDi has End-Of-Lifed support for the following versions of previously supported server platforms: IBM® AIX®, HP-UX®, and HP® Tru64 UNIX®. If you have a maintenance and support contract and would like to run this version of ConsoleWorks on another supported platform – we will migrate you free of charge, simply call our support desk or email them at support@tditx.com.

OS Requirements: To see requirements for your OS, visit http://www.tditx.com/support_serverkits41.asp.

View ConsoleWorks Online Help: To view ConsoleWorks online Help, visit <http://support2.tditx.com/conwrks/olh/>. (Requires current M&S agreement and TDI-provided login credentials)



ConsoleWorks 4.1-0u5, featuring VIRTUALfx

Also available with the ConsoleWorks 4.1-0u5 product upgrade is VIRTUALfx. VIRTUALfx is the virtualization version of TDI's flagship product, ConsoleWorks. VIRTUALfx offers logging, monitoring, management, and problem remediation of events within a virtualized infrastructure. It does so for VMware or Xen hypervisor systems today, and TDI will add more vendor technologies as they become available.

VIRTUALfx functionality includes:

- Agentless, persistent monitoring of the virtual environment
- Monitoring of the hypervisor and guest virtual machines (VMs)
- Logging of the virtual infrastructure
- Access to ESX/Xen servers and VMs, independent of the state or health of the ESX/Xen Server
- Access to VMs, independent of the state or health of the guest OS
- Add, re-configure, monitor, and remove hypervisors
- Automatically detect new VMs and begin monitoring them for problems
- Connect to, powercycle, and safely shutdown/restart VMs
- Compile complete intelligence (source and account IDs, context, commands, results, etc.) and secure logging of all data flows to and from virtualized assets

Available Platforms: Microsoft Windows Server 2003, Sun Solaris UltraSPARC 8/9/10, Linux (Red Hat Enterprise Linux Server 4.0 or later and Novell SUSE Linux Enterprise Server 9.0 or later).

OS Requirements: To see requirements for your OS, visit http://www.tditx.com/support_serverkits41.asp.

View ConsoleWorks Online Help: To view ConsoleWorks online Help, visit <http://support2.tditx.com/conwrks/olh/>. (Requires current M&S agreement and TDI-provided login credentials)

Fixes Found Only in ConsoleWorks 4.1-0u5

- Windows Event Forwarder (WEF) Failure Fixed – The WEF now supports all known message formats, so it no longer fails when it encounters an unsupported format.
- Console Connection Closings Corrected – The bug introduced by Java™ release 1.6-10 that caused Console connections to open and then immediately close has been fixed.
- Socket Leak in ConsoleWorks Fixed – A socket leak was discovered and closed.
- Special Characters Crashing Reports Fixed – ConsoleWorks no longer crashes while compiling reports that include special characters.
- Memory Leak in Reports Feature Fixed – Several memory leaks in Reports have been closed.
- Console Message Reports Crash Fixed – ConsoleWorks no longer crashes when running a Console Messages report with a Display Lines Below value greater than zero.
- WMI Connector Crash Fixed – (Windows Platform Only) ConsoleWorks no longer crashes when configured with one or more consoles using the WMI Connector type on systems where the most recent Windows patches have been applied.



End-of-Life: ConsoleWorks 3.7

The release of ConsoleWorks 4.1-0u5 brings to a close the ConsoleWorks 3.7 line, though existing support, documents, and content will continue to be available from the TDI website. TDI support for ConsoleWorks 3.x (3.0-0u0 to 3.7-0u3) ends May 7, 2010.

The end of life for ConsoleWorks 3.7 means you should upgrade to the latest release, ConsoleWorks 4.1-0u5. Customers who upgrade to 4.1-0u5 receive improved security, monitoring, and management capabilities for physical, virtual, and logical infrastructures, plus richer functionality and increased productivity. So plan your upgrade today!

If you cannot upgrade at this time, contact TDI Support for information about workarounds to keep you up and running until you can upgrade.

Be sure to visit our TDI Wiki for technical bulletins and updates as well as helpful hints and tips!
http://wiki.tditx.com/index.php/Main_Page.

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