



OpenVMS 8.4 Upgrade Stops ConsoleWorks Starting

Technical Bulletin No. 0212w — OpenVMS-Only

THE ISSUE

- Some customers who have upgraded their ConsoleWorks® server host to OpenVMS 8.4 or OpenVMS 8.4 with TCP/IP Services for OpenVMS Version 5.7 (Update ECO2 or earlier) are unable to start ConsoleWorks.

CONSOLEWORKS VERSIONS AFFECTED

- ConsoleWorks 4.x or earlier

BACKGROUND

- Changes found in OpenVMS 8.4 and OpenVMS 8.4 with TCP/IP 5.7 (ECO2 or earlier) interfere with ConsoleWorks operations.

RESOLUTIONS & WORKAROUNDS

- Engineers at TDi Technologies have investigated the issues involved and are currently testing fixes and workarounds. We will contact you as soon as we have a proven, production-ready solution available.
 - If you've not yet upgraded the ConsoleWorks server host operating system to OpenVMS 8.4, we suggest that you defer the upgrade, if possible, until this issue is resolved.
 - If you've already upgraded, please monitor the situation and contact TDi Support if you experience any problems.
 - For more information, contact TDi Support (support@tditechnologies.com).
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