



Viewing Logs Causes ConsoleWorks® Server Restarts

Technical Bulletin No. 0102 — OpenVMS-Only

THE ISSUE

Users running ConsoleWorks® on OpenVMS (Alpha or Itanium®) can experience the ConsoleWorks server restarting when they attempt to view Console logs.

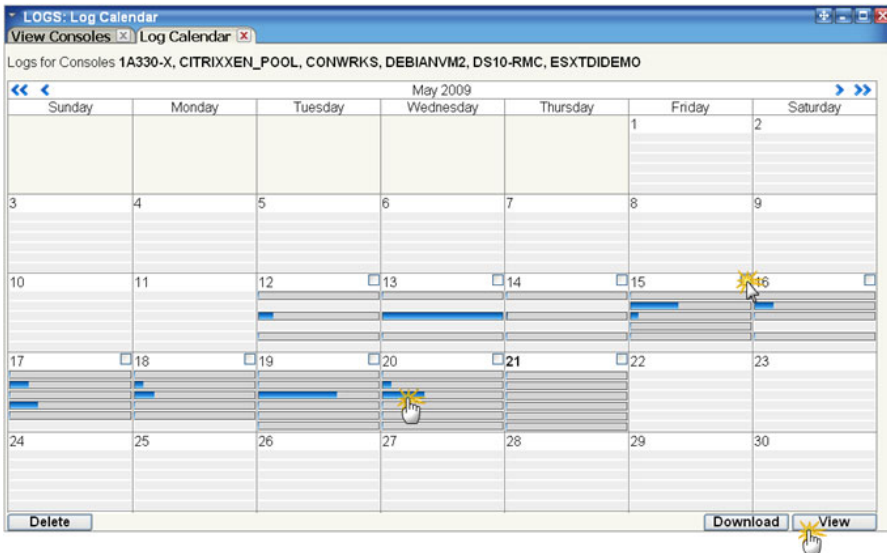
CONSOLEWORKS VERSIONS AFFECTED

- 4.1-0u2
- 4.1-0u5

BACKGROUND

This issue is restricted to OpenVMS.

When attempting to view a Console's logs from the Log Calendar page,



some users might receive the following error message:



, and notice that the ConsoleWorks server restarts.

RESOLUTIONS & WORKAROUNDS

This issue has been corrected in [ConsoleWorks 4.1-0u6](#). Please upgrade ConsoleWorks servers running on OpenVMS.

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